Instructions to resolve "This Connection is Untrusted" warnings in Mozilla Firefox when using Oklahoma State University Facilities Information Web Applications:

- Pictometry: <u>https://stw-ppimages.ad.okstate.edu/efs/php/login.php</u>
- Web Central: https://stw-facmgmt.ad.okstate.edu/archibus/login.axvw
- 1) The following warning may be seen:



2) Install the Oklahoma State University CA certificate. Visit <u>https://ca.okstate.edu/certsrv/certcarc.asp</u> and click "I understand the Risks":

| 😢 Untrusted Connection - Mozilla Firefox | |
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| A Untrusted Connection + | ~ |
| (c) (https://ca.okstate.edu/certsrv/certcarc.asp) - C S - Google | e |
| 🔎 Most Visited 🥘 Getting Started 底 Latest Headlines 🌄 Suggested Sites 🗋 Web Slice Gallery | |
| This Connection is Untrusted You have asked Firefox to connect securely to ca.okstate.edu , but we can't confirm that your | |
| Connection is secure. Normally, when you try to connect securely, sites will present trusted identification to prove that you are going to the right place. However, this site's identity can't be verified. | |
| What Should I Do? | |
| If you usually connect to this site without problems, this error could mean that someone is trying to impersonate the site, and you shouldn't continue. | |
| Get me out of here! | |
| Technical Details | |
| ► I Understand the Risks | |
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3) Click "Add Exception":

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| This Connection is Untrusted | | |
| You have asked Firefox to connect securely to ca.okst a connection is secure. | ate.edu, but we can't confirm that your | |
| Normally, when you try to connect securely, sites will pr are going to the right place. However, this site's identity | esent trusted identification to prove that you can't be verified. | |
| What Should I Do? | | |
| If you usually connect to this site without problems, this impersonate the site, and you shouldn't continue. | error could mean that someone is trying to | |
| Get me out of here! | | |
| Technical Details | | |
| I Understand the Risks | | |
| If you understand what's going on, you can tell Firefox t if you trust the site, this error could mean that s connection. | to start trusting this site's identification. Even someone is tampering with your | |
| Don't add an exception unless you know there's a good i identification. | reason why this site doesn't use trusted | |
| Add Exception_ | | |
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4) Verify the location is "<u>https://ca.okstate.edu/certsrv/certcarc.asp</u>" and click "Confirm Security Exception":

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| Add Security Exception | |
| You are about to override how Firefox identifies this site. Legitimate banks, stores, and other public sites will not ask you to do this. Server Location: Itss://ca.olstote.edu/certsrv/certcarc.asg Certificate Status This site attempts to identify itself with invalid information. Unknown Identity Certificate is not trusted, because it hasn't been verified by a recognized authority. | at your ve that you : trying to |
| Permanently store this exception Confirm Security Exception Cancel | ation. Even pur rusted |
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5) Log in using your O-Key short user name and click "OK":

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6) Click "install this CA certificate":

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| MICROSON ACTIVE Directory Certificate Services Uklanoma State University Issuing CA | Home |
| Download a CA Certificate, Certificate Chain, or CRL | |
| To trust certificates issued from this certification authority (install this CA certificate.) | |
| To download a CA certificate, certificate chain, or CRL select the certificate and encoding method | |
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| https://ca.okstate.edu/certsrv/certnD=CACert&Renewal=0&Mode=inst&Enc=b64 | |
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7) Check all three boxes to trust the Oklahoma State University Issuing CA to identify web sites, email users and software developers. Click "OK":

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| Microsoft Active Directory C | ertificate Services Oklahoma State University Issuing CA | <u>Home</u> |
| Download a CA Certific | ate, Certificate Chain, or CRL | |
| To trust certificates issue | d from this certification authority, install this CA certificate. | |
| To download a CA certifi | Downloading Certificate | |
| CA certificate: | You have been asked to trust a new Certificate Authority (CA). | |
| Encoding method: © DER © Base of Install CA certificate Download CA certificate Download CA certificate Download latest base CF Download latest delta CF | Do you want to trust "Oklahoma State University Issuing CA" for the following purposes? | |
| Transferring data from ca.okstate.ec | и | |

8) Now Mozilla Firefox should trust our web applications:

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| Pictometry Online Portal | | |
| For additional information, visit <u>http://facinfo.okstate.edu/</u> . | | |
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